

Dynamic Internal Marketing and High End Customer Service Skills

In today's competitive dental market, both doctors and team members need to provide the highest level of excellence in patient care and customer service. Customer service skills are the cornerstone for a successful practice and future growth.

Do you have an internal marketing plan in place? Are your internal new patient referrals where you want them to be? Many practices spend thousands of dollars on external marketing without a strong foundation on internal marketing to WOW the patient.

In this seminar specifically designed for dentists and their teams, you will learn how to:

- Rate your level of customer service
- Implement the 20 most effective internal marketing techniques
- How to ask for a referral comfortably
- How to increase internal referrals by 50%
- How to create a dental practice of distinction-one that stands above all others!

Join Amy in this energizing and highly informative workshop designed for the entire team!