

Creating the Dream Team

Time frame: 3 hours

Topics:

- Building greater acceptance and understanding of each other
- Effective team communication skills
- Developing a Team Code of Ethics
- Resolving conflict effectively to avoid “Crunch” situations
- Motivating and retaining quality team members
- Recognitions and rewards for doctors and team members
- Generational differences in the workplace
- Identifying work styles in the practice
- How to deal with gossip and negativity